

Fullerton Surgical Center

Web Copy – Privacy Policy

This Privacy Policy is effective July 30, 2020.

At the Fullerton Surgical Center, our mission is to help patients reduce health care costs by providing outpatient surgical procedures that do not require an overnight stay in a hospital. Outpatient surgical centers are also commonly referred to as ambulatory surgery centers.

We are a Medicare Certified Ambulatory Surgical Center serving Fullerton and the surrounding communities. Fullerton Surgical Center provides several types of surgeries, including orthopedic (musculoskeletal), otolaryngologic (head and neck), and endoscopic. Also, we offer services in OB/GYN, pain, foot, and plastic surgery. Finally, Fullerton Surgical Center also offers supportive laboratory, pharmaceutical, and radiology services.

We collect, use, and share some of your personal information to provide outpatient surgical procedures. We wrote our Privacy Policy to help you understand how Fullerton Surgical Center performs this service and to offer choices and rights you have in sharing your information with us on our website and social media.

When you elect Fullerton Surgical Center for professional services, you will receive a Notice of Privacy Policies that provides information about your rights regarding your personal and health information and how that information may be used and disclosed by Fullerton Surgical Center. For your convenience, you can download a PDF copy of this [Notice of Privacy Policies](#).

Privacy Scope

This privacy policy applies to patients, family members, and friends of patients that contact Fullerton Surgical Center, whether via the phone, this website, social media properties (e.g., Facebook, Twitter), and interact with any advertising.

How We Collect and Use Information

When you contact Fullerton Surgical Center via phone, we collect the information you provide us (e.g., name, phone) and use this information to help respond to your inquiry.

When you contact us via our website, we also collect data (e.g., IP address, device type) about your visit using tools such as Google Analytics and on social media accounts. These

interactions are tracked by placing a “cookie” on your device (e.g., computer, tablet, mobile phone) when you visit the Fullerton Surgical Center website to personalize your experience.

Although cookies are placed on your device, you can edit the settings on your web browser to reduce them. You can edit the settings by click “help” on your browser’s menu or visit www.allaboutcookies.org. You can also visit the websites of companies that develop web browsers such as [Microsoft](#), [Google](#), and [Mozilla](#) for specific information on how to adjust your browser setting to “Do Not Track.”

We use the information you directly provide in aggregate to help us better understand the needs of our customers and fulfill our mission as an outpatient surgical center.

Health and Medical Education Information

This website, along with our social media properties, is used to publish general information about health issues to educate visitors, our patients, their families, and increase public awareness. This information is not diagnostic, not medical advice, or a substitute for medical advice. Only a qualified medical provider under your professional care may render medical advice.

When we publish information on our website or social media, we may link to or tag a third-party website for your convenience only. A link to such a website does not constitute an endorsement of the site, its content, or any party affiliated with the site. If you elect to visit that third-party website, understand that you will be governed by its privacy policy and not the Fullerton Surgical Center.

Fullerton Surgical Center makes no warranties or representations, express or implied, about the accuracy or appropriateness of any products or services the third-party website offers.

Furthermore, we will not be liable, directly or indirectly, for any damages, losses, or harm incurred in connection with the use of the third-party website.

Medical Emergency

Please call “911” or another emergency number immediately if you have reason to believe there is a medical emergency. If you have questions about your health, always contact your medical provider.

How We Share Information

Except as described here, we do not share your personal information. It is sometimes necessary to share your personal information with third-party service providers who perform services on behalf of the Fullerton Surgical Center. We do not authorize providers to use or disclose your personal information except to perform these tasks or to comply with the law.

If the Fullerton Surgical Center is required to by law, receives a request by a government agency, or needs to exercise or defend our legal right, we may also disclose information about you without consent.

It may also be necessary to disclose information about you due to investigations of suspected illegal activities or if we believe disclosure is appropriate to prevent physical or other harm, including a financial loss to the Fullerton Surgical Center without consent.

Lastly, in the event Fullerton Surgical Center sells our business or assets, in whole or part, we may also disclose information about you without consent.

Notice to California Residents

California residents may ask Fullerton Surgical Center to provide them with: (1) a list of specific personal information we have disclosed to third party companies for marketing purposes during the immediately preceding calendar year, and (2) the provide the names of those third parties. We will honor all requests, subject to certain limits under California law. To make this request, contact us as specified in the area called How to Contact Us.

Fullerton Surgical Center will retain your personal information to service your needs to the extent required by applicable law.

How We Protect Personal Information

Fullerton Surgical Center maintains administrative, technical, and physical safeguards designed to protect your personal information from unlawful or unauthorized access, disclosure, and loss.

Notice for Minors

If you are under 18 years old and a registered user of this website and you have posted content on our site, you may request the removal of this content. Additionally, if you post content to other properties managed by Fullerton Surgical Center (e.g., Facebook, Twitter), you may also request the removal of this content.

To request the removal of this content, please submit your request via [our contact form](#). Although the Fullerton Surgical Center will delete the material from our website as well as any social media properties we manage, please note that this content may also appear on other websites not controlled by the Fullerton Surgical Center.

Updates to Our Privacy Policy

We will update our privacy policy periodically and without prior notice to you to reflect changes. We will reference the date of the update at the top of this web page.

How to Contact Us

If you have questions about the Fullerton Surgical Center privacy policy or would like to exercise your privacy rights, please contact us via [this form](#) or send a letter to:

Fullerton Surgical Center
Attn. Data Protection Officer
2240 Harbor Blvd, Suite 100
Fullerton, CA 92835